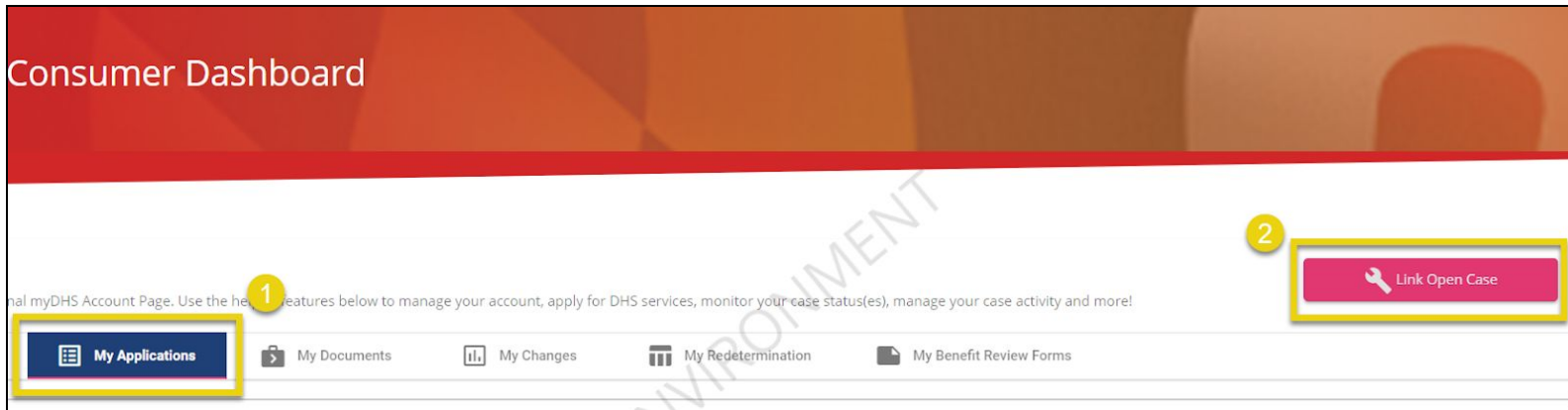


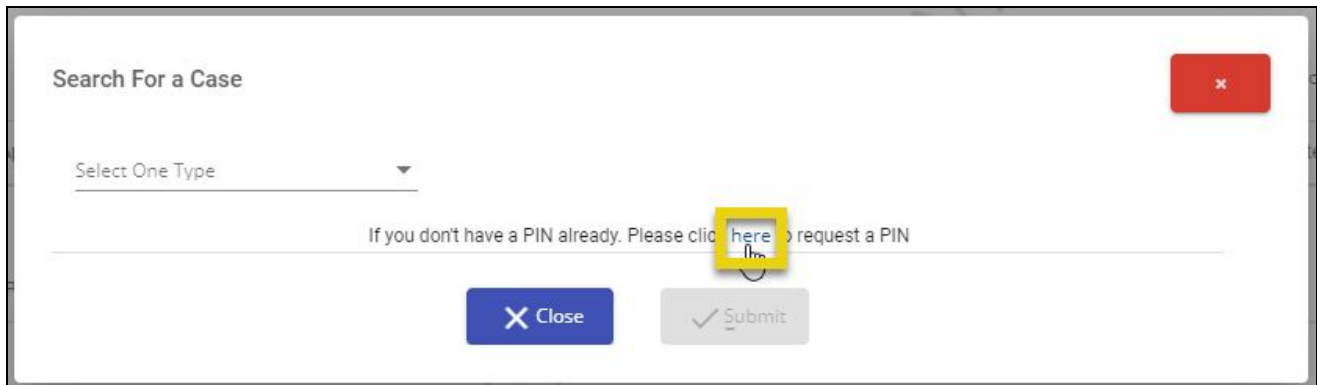
How To Guide: Request A Personal Identifier Number (PIN) To View Current Benefits On MyMDTHINK

Note: The requested PIN will be sent to your mailing address on file.

1. Click the **My Applications (1)** tab; then, click the **Link Open Case (2)** button.



2. The **Search For a Case** window will display. Click the **here** link located in the “Please click here to request a PIN” statement.



How To Guide: Request A Personal Identifier Number (PIN) To View Current Benefits On MyMDTHINK

- On the **Request a PIN** window, *select/enter* the Account Holder's **Identifying Details (1)**. These are First Name, Last Name, Date of Birth, SSN, which are all mandatory input fields. Once complete, click the **Request a PIN (2)** button.

- The **Request for a PIN** confirmation popup window will display. *Click* the “X” button to return to the **Consumer Dashboard**.

